

From: Doug Clark
To: Microsoft ATR
Date: 11/21/01 2:46pm
Subject: unfair Microsoft settlement

Dear Ms. Renata Hesse. As a consumer of software products, I am dissatisfied with the Microsoft settlement proposed by the Department of Justice. My main concern is not with the remedies. In fact the provision that PC manufacturers can install dual boot start up programs and install multi operating systems is exactly what the market needs to promote competition. But I have great concerns about the oversight process. Having Justice Department personnel on site at Microsoft offices does NOT guarantee that MS will not water down their restrictions, nor pressure manufacturers and software makers through verbal, "off the record" agreements. I am also opposed to MS's request to give away its programs to school districts. This only further extends their monopoly. I believe that stronger enforcement measures are needed to prevent MS from repeating their past predatory business practices. Thank you for your time and consideration. Sincerely, Douglas Clark, Austin, Texas